



Project & Programme Management

What can it do ?

Servizio's project management tools lets you build, track & maintain multiple projects from a single place. It gives you oversight of your project office operations so you can identify issues early & assign resources to maximum effect.

Managing projects can be difficult. A project office needs more clarity than traditional project tools can provide.

Servizio Project & Programme Management uses interactive dashboards to give an instant oversight of project office operations, so you can identify issues early and assign resources to maximum effect.

Users can access the system anywhere to track progress, make changes and log time in timesheets for real-time progress monitoring. You are in control of access, so you can even open up selectively to clients.

Servizio can be integrated with existing corporate systems and optimised to work along with your existing business processes.

Who does it help?

- Operations & PMO Directors
- Programme & Project Managers
- Project staff

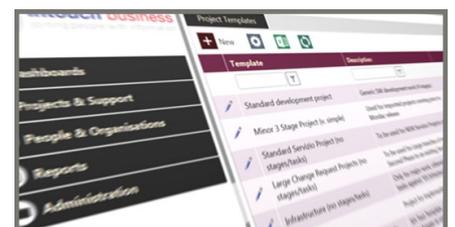
How can it benefit you?

Create your Project Management Office and identify issues for costs, timescales or progress quickly from a clean Dashboard interface. Manage risks, issues and actions for staff across projects and supporting activities. A streamlined project planning process is the catalyst for programme success.

It automates tedious manual procedures and spread sheets, so you can focus your resources

Project staff can access timesheets from any device to track progress. You are in control of access - all changes and key fields are audited.

You can tailor Servizio's project management tools to work with your processes, so there is minimal disruption when rolling the system out.





Projects & Programmes

Key Features



Rapid project set-up using advanced tools

Project templates help you put together a project quickly.
Create tasks, assign resources and define staff rates quickly and easily.



Keep track of staff time with integrated timesheets

Staff can input project time from any internet enabled device - great if they're out in the field! Timesheet data can also generate invoices.



Dynamic project tools make mammoth tasks manageable

Interactive Gantt charts, clear metric displays, custom reports and automated calculations give you a firm grasp on your projects.



Personalised views for system users with "My Servizio" function.

Staff can update their personal details on their own profile page.
Managers can also maintain absence and contractual information.



CRM capabilities help keep your sights on prospects

Mass email coupled with contact management lets you send targeted email campaigns to relevant leads and clients.



Collaborative working enhances satisfaction and productivity

Opening select access to clients such as project dashboard and discussion improves client relations and boosts their confidence.



Customisation - working the way you work

Servizio is a software framework made up of ready-made components, so we can construct cloud applications quickly and reliably.

This framework means we can develop systems incrementally, adding extra functions as you go. You can get up and running quickly to receive the benefits early.

Because we have developed Servizio for agile deployment, we can rapidly bolt-on further components in a cost-effective way.

If you need to customise one particular part of an application, or if you need to create something entirely new to support your unique processes, we can develop Servizio to be the missing jigsaw piece in your software solutions strategy, working and integrating with any existing systems or processes you might have.

Every Servizio product comes with an information dashboard, analytics and secure remote access as standard. We aim for Servizio to integrate seamlessly with your other systems and work the way you work..



"Intouch and Servizio have not just helped us in improving our global procurement, but they have delivered us a quantum leap.

They've enabled us to move away from paper based, error prone, and resource intensive ways of working to a full end-to-end electronic procurement process which is delivered consistently to offices in 20+ countries."

**Greg Collins - Operation & Information
Systems Director at SIGHTSAVERS**





Other Servizio Solutions...



SharePoint Application Development

Our developers are happy to work with you to develop a SharePoint solution



Rota Management & Automatic Generator

Simplify rotas with our intuitive rota generation & management tool.



Workforce & HR Management

Manage a detailed database of your workforce



Fund Management

Plan restricted and unrestricted funds across projects over a five years



Budget Claims

Manage claims submitted against agreements and budgets



Balanced Scorecard Reporting

Gain clear insight into operations through detailed KPI dashboards



Procurement & Logistics Tracking

Order and track goods with Servizio's cloud-based eProcurement portal.



Contract & Supplier Management

Keep tabs on your agreements with suppliers.



CRM: Leads > Quotations > Orders > Sales

Manage prospects right the way through the sales funnel



Membership Management

Engage with your prospective and current members.



Event Management

Set up and manage paid and unpaid events.



Bug Tracking & Support Tickets

Track bugs and support tickets easily, boosting response & organisation